

### **Customers visiting the Houston showroom:**

#### **1. Available products to purchase**

- Any door featured in our Showroom Specials online and all other items sold at the showroom floor. These featured items are offered at deep discounts. Ask for pricing details and discount coupon.
- Any first quality product including premium entry doors and options from our product catalog. These first line products are eligible for a 20% discount. Ask for details.

#### **2. Shipping & Customer Pick Up of products**

- Customers may pick-up their orders available during business hours, Monday to Friday.
- Saturday pick up of orders is not available, as our warehouse is not open on Saturday.
- If customers need the items shipped, GlassCraft can crate the order for shipment if requested. This is available at an extra cost. Customers must arrange for the pick up or shipment of their orders.

#### **3. Installation of products**

- GlassCraft can usually install your door order within 3-5 business days after order confirmation.
- This installation service is available in the greater Houston region.
- Customers may arrange for their own installation service if preferred.

### **Customers Purchasing remotely by phone or email from out of the Greater Houston Area:**

#### **1. Available products to purchase**

- Any door featured in our Showroom Specials online. These featured items are offered at deep discounts. Ask for pricing details.
- For first quality products, including premium entry doors and options from our product catalog, customers need to contact their local dealer. GlassCraft can provide information, or they can go to GlassCraft's dealer locator on this page: <http://www.gcdoor.com/locator.asp>

Customers must arrange for their own shipping. See details below.

#### **2. Shipping & Delivery of ordered Showroom Specials**

- GlassCraft can crate the order for shipment if requested. This is available at an extra cost. Customers must arrange for the pick up or shipment of their orders.

#### **3. Installation**

- Installation is not available directly from GlassCraft outside of the greater Houston region.